

Advisory for Umrah pilgrims

The following Advisory is being issued for the precautions to be taken during Umrah pilgrimage:

(i) Pilgrims should travel only through the approved PTOs for Umrah. The list of approved Indian PTOs is available at the website of the Ministry of Haj of Saudi Arabia. The link to the website is:

<http://www.hajinformation.com>

(ii) Every tour operator in India is linked to a Umrah Company in the Kingdom of Saudi Arabia. The name of the company will be mentioned on the page of Umrah Visa in the passport. The Umrah visitors are advised to keep the details of the company with them. These details are also available on the website of the Ministry of Haj.

(iii) For any complaints relating to the tour operator, a direct complaint can be lodged at the following address:

<http://www.hajinformation.com/main/m793.htm>

The above link has also been given on the **website of the Consulate General of India (www.cgjeddah.com)**.

(iv) The pilgrims are advised to only come through approved agents.

(v) They should carry minimum cash and valuables while visiting Holy Haram or other crowded places.

(vi) Women should only travel with the Mehram and should not go out alone.

(vii) All Umrah visitors should be very careful while traveling by taxies. They should avoid traveling alone in taxis and should always try to note the Taxi Registration No.

(viii) While traveling with women in taxis, the men should be the first one to board and the last to get out from the taxi. They should not leave women alone in the taxi.

(ix) Umrah pilgrims are advised not to take obligation from unknown persons as this, at times, has resulted in people being cheated after gaining their confidence.

(x) **Carrying of drugs, contraband items, alcoholic preparations like intoxicants including khas khas (posta poppy seeds) are banned in the Kingdom of Saudi Arabia.**

(xi) Pilgrims should never leave their baggage out of sight and should not carry anything given by strangers or anybody else without properly checking the contents.

(xii) One must not pick up anything lying in or around Haram Sharief as CCTV cameras are installed in Haram Sharief. Picking up items that do not belong to oneself could result in arrest.

(xiii) Always keep your belongings with you in Haram Sharief.

(xiv) Do not be trapped in fraudulent mobile messages/calls.

(xv) Keep your passport and other related travel documents carefully, keep a photocopy of important documents with your luggage.

(xvi) Do not sit in any private vehicle on other's insistence.

(xvii) In case of any problem, you may approach Consulate General of India/Indian Haj Mission, Makkah/Indian Haj Mission, Madinah at the following addresses:

Name of Office	Address	Tel/Fax No.
Consulate General Of India, Jeddah	Building of Mr. Mansoor Abdul Rahman Al Hueesh, Villa No., 34, (Behind National Commercial Bank) Near Al Huda Mosque, Tahlia Street, Jeddah	Tel: 02-2840130 Fax:02-2840238
Indian Haj Mission, Makkah	Opp to Qisla Parking, Makkah	02-5603580 02-5427303
Indian Haj Office, Madinah	Behind Enjaz Bank, Siteen St, Madinah	04-8380025 Fax:-04-8387549

(xviii) Other important contact Nos. in Riyadh, Makkah and Madinah are as follows:

Embassy Of India, Riyadh	B-1, DIPLOMATIC QUARTER, P.O. BOX. NO. 94387, RIYADH- 11693	01-488 4144 01-488 4691 01-488 4692 01-483 4252
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**TELEPHONE NUMBERS OF HARAM SHARIEF/POLICE
STATIONS/HOSPITALS IN MAKKAH
POLICE STATIONS NEAR HARAM SHARIEF**

S.No	Name/Designation	Address	Telephone	Fax No.
1	HARAM SHARIEF	HARAM SHARIEF, MAKKAH-AL- MUKARRAMA	02-574-6005	
2	HARAM SHARIEF POLICE STATION	HARAM SHARIEF, MAKKAH-AL- MUKARRAMA	02-575-0200	02-574-9602
3	POLICE STATION NEAR HARAM SHAREEF	AJYAD, MAKKAH-AL- MUKARRAMA	02-534-1165	

**HOSPITALS/DISPENSARIES NEAR HARAM SHAREIF,
MAKKAH AL- MUKARRAMA**

S.No	NAME	LOCATION	TELEPHONE	FAX NOS.
(i)	AJYAD HOSPITAL	AJYAD	02-573-0070	02-574-3116
(ii)	KING ABDUL AZIZ HOSPITAL	ZAHIR	02-544-2400	02-542-4449
(iii)	KING FAISAL HOSPITAL	SISHA	02-556-6411	02-557-4350
(iv)	NOOR HOSPITAL	AZIZIA JUNUBIA	02-566-5000	02-566-6842
(v)	HERA GENERAL HOSPITAL	MASJID AISHA (TANEEM)	02-520-3535	02-520-0333
(vi)	MINISTRY OF HEALTH	MOH. ZAHIR MAKKAH – MUKARRAMA	02-545-7774	02-542-2696

**INDIAN HAJ OFFICE-CUM-DISPENSARY,
MADINAH-AL-MUNAWWARAH**

S.No	Name/Designation	Address	Telephone	Fax No.
1	ASSISTANT HAJ OFFICER, INDIAN HAJ OFFICE, MADINAH-AL- MUNAWWARAH	BEHIND NATIONAL COMPANY, NEAR AL QUDS-HOTEL, SITTEEN STREET, MADINAH-AL- MUNAWWARAH	04-838-0025 04-834-4715	04-8387549
2	MEDICAL OFFICER INCHARGE, INDIAN	-DO-	-DO-	-DO-

	DISPENSARY, MADIAH- AL-MUNAWWARAH			
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Ministry of Health, Madinah

Directorate of Health 04-0370600						
1.	Director of Health	Dr. Abdul Qadir A Al-Tayyib		04.8370600	04.8455094	Airport Road
2.	Director of Haj Missions	Mr. Hani Hussain Aseeri	0599776299		04.8364426	

HOSPITALS

1. King Fahad Hospital	Tel: 8461500 / 04.8460900 / 04.8460145 (Fax 8461160)	
2. Ansar Hospital	04-8361336	
3. Children & Maternity Hospital	04-8499999	
4. Ohad Hospital	04.8300016	
5. Chest Hospital	04.8266639	
6. Al- Meeqat Hospital	04. 8401682	
7. Mental Hospital	04-8402002	

DIRECTORATE OF MASJID NABAVI SHAREEF (04-8232400 / 04-8250888)

Directorate of Police	Markazia		04.8230930	04.8229373	
Central Police Station	Markazia		04-8238500	04-8238500	
Police Station Haram	Haram		04-8230930		
Police Office, Haram	Haram		04-8229373		

EMERGENCY NOS.

Fire	998	
Ambulance	997	
Police	999	
Road Accident	993	
Road Safety	997	