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## <u>Standard Operating Procedure for Subscriber Enrolment in Mahatma Gandhi Pravasi</u> <u>Suraksha Yojana (MGPSY) Integrated Platform</u>

#### 1. Background

The Ministry of Overseas Indian Affairs (MOIA), Government of India (GOI) has launched Mahatma Gandhi Pravasi Suraksha Yojana (MGPSY), a special social security scheme for more than 5 million overseas Indian workers on temporary work permit in 17 Emigration Check Required (ECR) countries. The scheme aims to encourage, enable and assist overseas Indian migrant workers having ECR passports and who have emigrated overseas or are in the process of emigrating overseas on a valid temporary employment / contract visa to voluntarily (a) save for their return and resettlement, (b) save for their old age and (c) obtain a Life Insurance cover against natural death during the period of coverage. Male and female overseas Indian workers with ECR passport and aged between 18 and 50 years who are emigrating overseas or have already emigrated overseas on employment / contract visa are eligible to join the scheme.

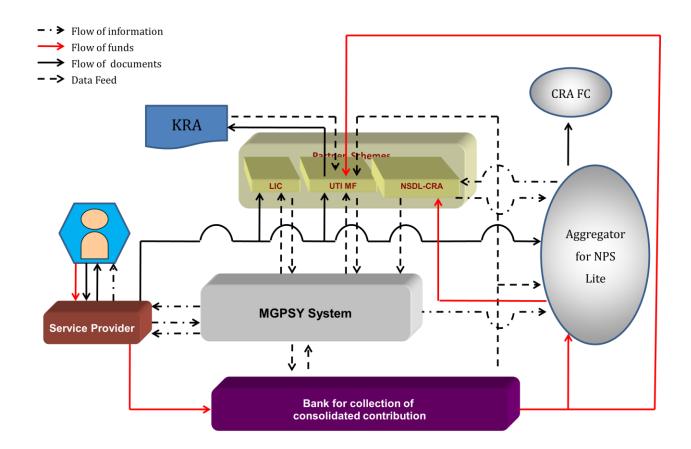
NSDL has been assigned the responsibility of developing an integrated platform for the pilot project through which a subscriber can register with the scheme partners i) NPS Lite, ii) UTI R&R scheme and iii) LIC JBY scheme. Subsequently, contribution will flow to the partner scheme.

This document aims to assist the officials of the Service provider to access MGPSY Integrated Platform (MIP) in the Pilot and carryout subscriber registration in a seamless manner. Bank of Baroda (BoB) is acting as a Service Provider as well as a Banker for the pilot scheme.

The access to the MIP system is based on the Class III Digital Signature Certificate (DSC). However, as a special concession for the Pilot, BOB officials will be able to access the MIP with any Class II DSC.

#### Architecture

The overall architecture of MGPSY is depicted in the chart given below.



#### 2. Process overview

- In most of the cases, it is expected that the potential subscriber may NOT fill the form, but just carry relevant documents with him/her. The documents include
  - ✓ Passport along with Emigration clearance Stamp or copy of Visa and work order / work permit or Labour card
  - ✓ Cancelled cheque or a copy of passbook or any valid proof acceptable as per RBI regulation
  - ✓ Address proof (if subscriber wants to provide a communication address in addition to the permanent address appearing in the passport)
  - ✓ Three photographs

- If initial contribution is paid by cheque, then it has to be of the bank which is being registered.
- Registration of subscribers in MGPSY is done through a "Maker Checker" process.
- The details are categorised into five sections:
  - I) Core Details
  - II) Contact Details
  - III) Bank and Employment Details
  - IV) Nomination Details
  - V) Payment Details
- The sixth section has the provision to upload photograph and signature. Following scanners are recommended for scanning photograph and signature to ensure quality and uniformity in scanning:
  - 1. HP HP Scanjet 3670
  - 2. UMAX UMAX Astra 3600
  - 3. Cannon Canoscan D646U ex

The size of photo & Signature images should not exceed 12 KB each.

- Each section will have the option to save the data captured
- Do not use the "Back" and "Forward" button on the browser
- System will automatically logout for if no activity is performed for 10 minutes.

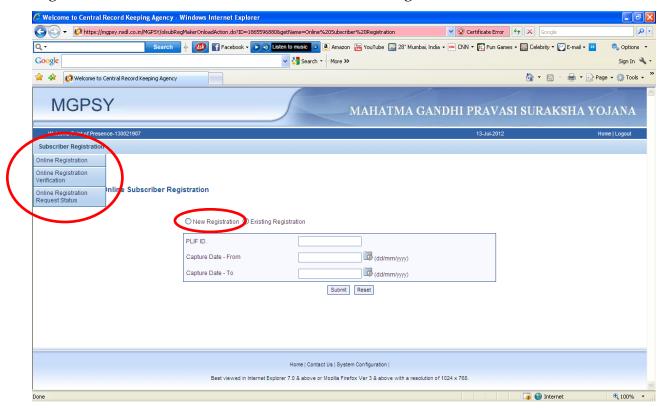
#### 3. Maker activity

The user needs to access the site https://mgpsy.nsdl.co.in/ MGPSY/. In the tab for "Nodal Offices / Other Intermediaries", the user needs to selct the "Digital Certificate" option.



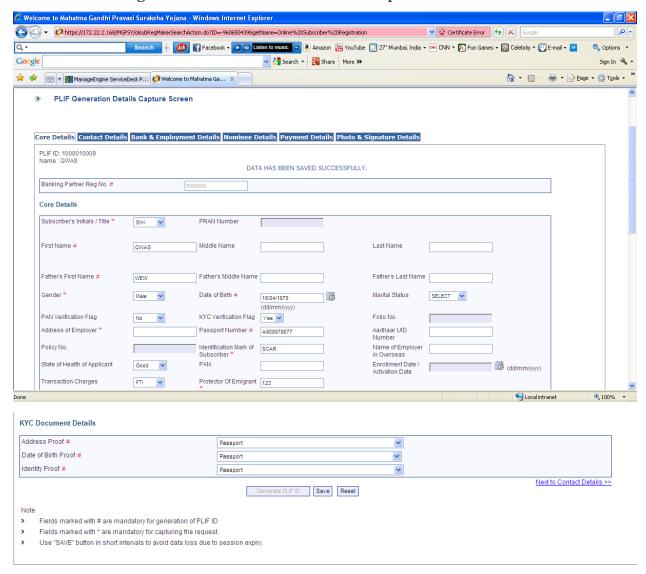
The user then needs to enter the "User ID" provided and then click on "Submit". On submission of the details, a popup will appear with the DSC details. User needs to select the relevant DSC details and click on "OK".

After login, the user selects the menu "Online Registration" under "Subscriber Registration". Then the user needs to select "New Registration" and clicks on "Submit".

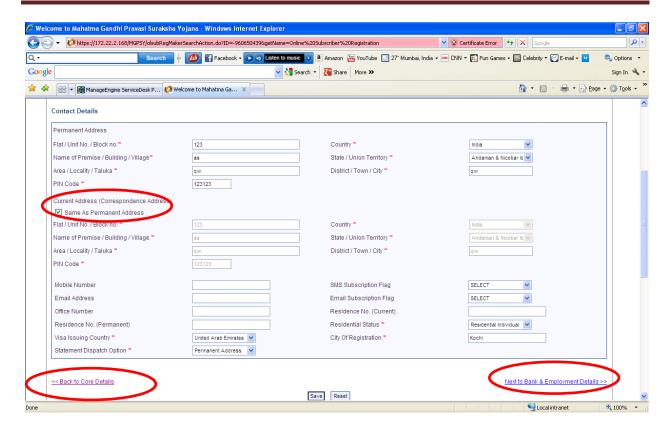


The tab for Core Details appear once the User submits the details. Fields marked as "#" are minimum details required to generate the Pension and Life Insurance Fund (PLIF) ID. Fields marked as "\*" are mandatory for completing registration process.

PLIF ID is generated only if Passport Number entered is unique, i.e., no other PLIF number has been generated before based on this Passport number.

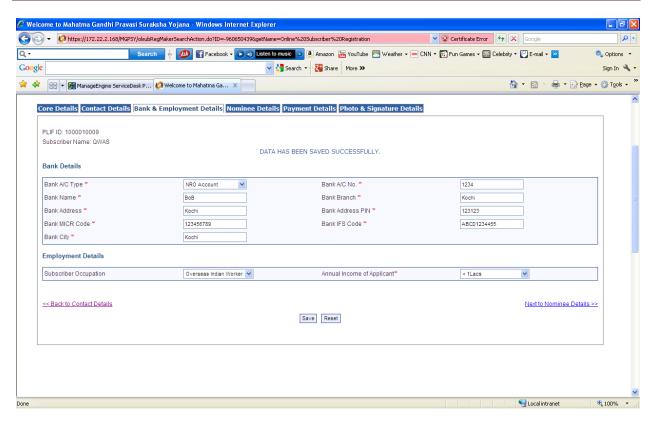


Once the details are captured and saved, a link will appear on the bottom left of the screen which the user needs to click to move on to the next screen.



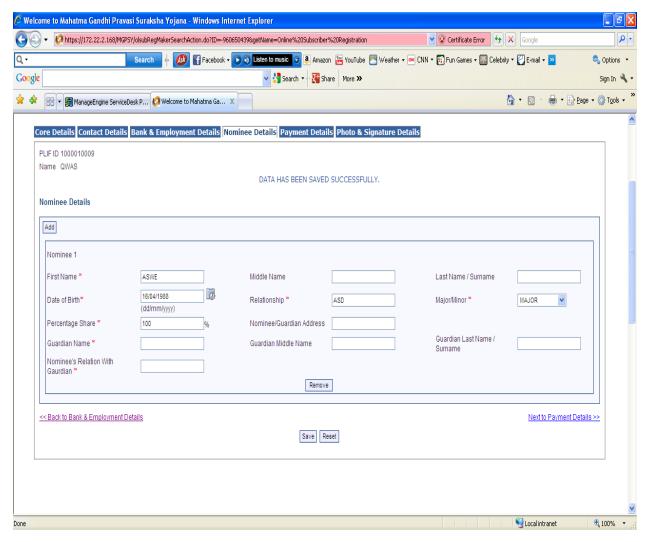
Permanent Address should be Indian address. Preferebly, it should be the address appearing in the passport. If Correspondense Address is same as Permanent Address, then the details needs not be re-enterd manually. The same is auto-populated by clicking the check box. The applicant has to provide an address proof if Correspondense Address is different from the Permanent Address.

User can move from one tab to another using the links on the bottom of the screen.

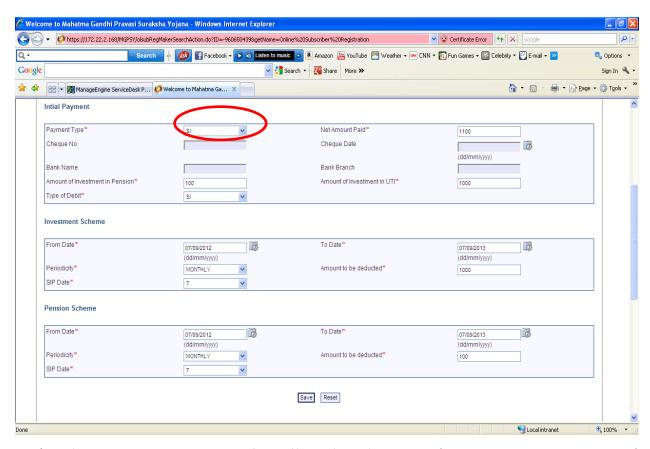


Bank details should be of the bank account from which SI/ECS will be regsitered.



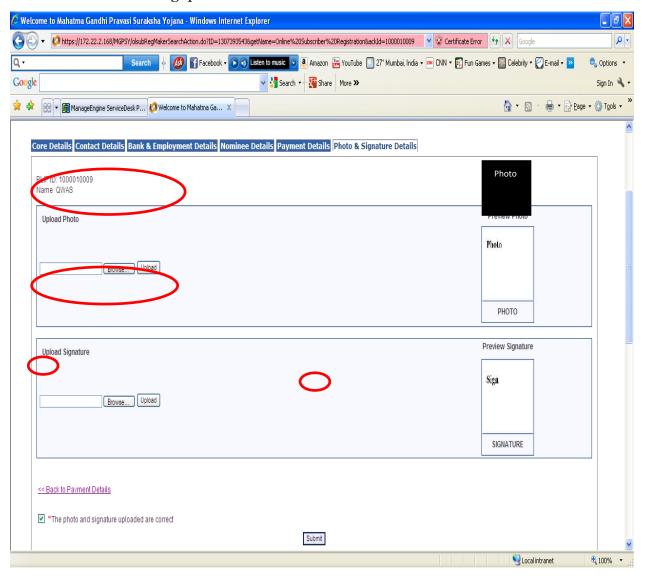


At least one nominee is mandatory. However, there can be at most three nominees in the system. Incase more than one nominee has been registered in MGPSY, the first nominee will get registered in LIC JBY as only one nominee is permissable in that scheme. The User need to mention the same to the subscriber while entering details.

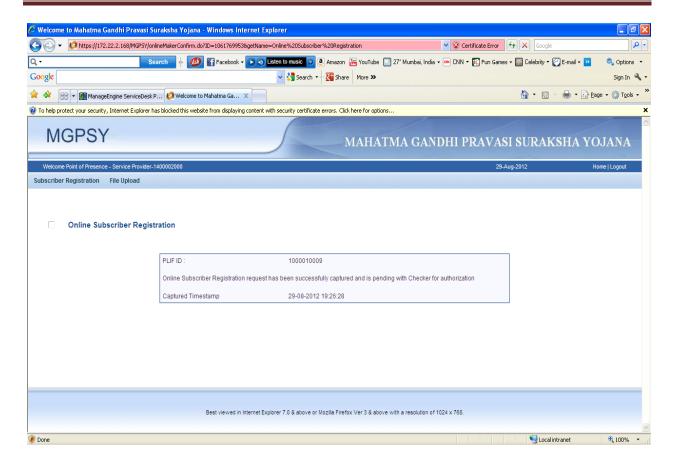


- The minimum amount to be collected at the time of registration is Rs. 1100, of which Rs. 1000 will get invested in UTIMF and Rs. 100 will get invested in NPS Lite. Contribution amount for UTIMF and NPS Lite should be in multiples of Rs. 1000 and Rs. 100 respectively. It is however recommended to advise subscriber to contribute Rs. 5,000 (Rs. 4,000 for UTIMF and Rs. 1,000 for NPS Lite) to ensure maximum co-contribution by MOIA for Rs, 1,900 (Rs. 900 in UTI and Rs. 1,000 in NPS Lite). Contribution in UTI should be in the multiples of Rs. 1000
- 1st instalment can be cheque, SI or ECS. Subsequent contribution can come through SI or ECS. CASH IS NOT ALLOWED.
- Option to enter cheque details will only be enabled if Cheque is selected from the dropdown option.
- In case first instalment is by cheque, then the front end Service Provider is to write the cheque number and the cheque date on the form itself even though same is part of the details being entered in the MIP system.

ECS dates are 7, 15, 20 and 25. In case of first instalment through ECS, the subscriber should be advised to select the date occurring immediately after 15 calendar days. The dates should be reconfirmed with the subscriber to avoid any communication gap.



After the photograph and signature are uploaded, the box in the bottom-left corner needs to be checked. The submit button will appear and the data needs to be saved by clicking on the same. System will provide a view of all the data captured in all the tabs. Users are advised to re check the data and then click "Confirm". Once confirmed, the following screen will appear.



#### 4. Checker activity

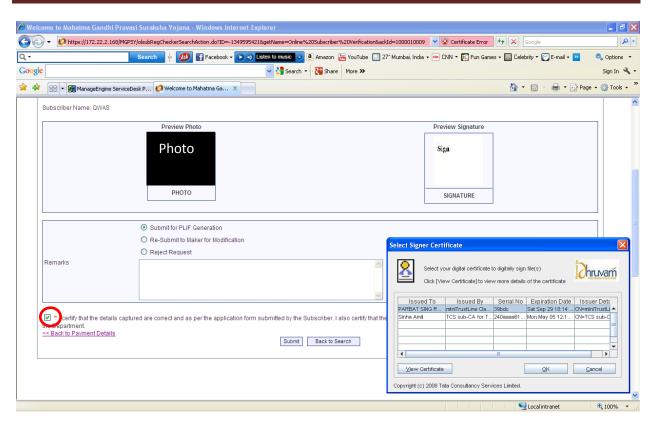
The user IDs provided to the service providers have equal rights, but the ID used by the maker cannot authorise the entry. After login, the user selects the menu "Online Registration Verification" under "Subscriber Registration".



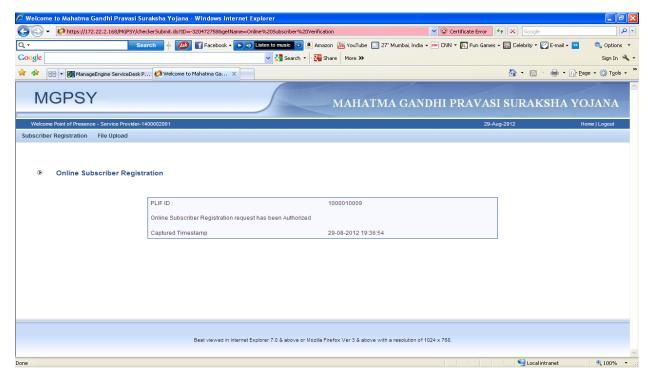
In the Core Details tab, checker needs to re-enter the date of birth and click on "Validate". The details entered by maker and checker needs to match. Otherwise, system will display an error and show the value entered by the maker. If maker has made the wrong entry, it needs to send back to the maker for modification. Else, the correct value needs to be entered by the checker. This acts as a control measure.



Checker needs to go through all the tabs using the link at the bottom right of the page to authorise the entry.



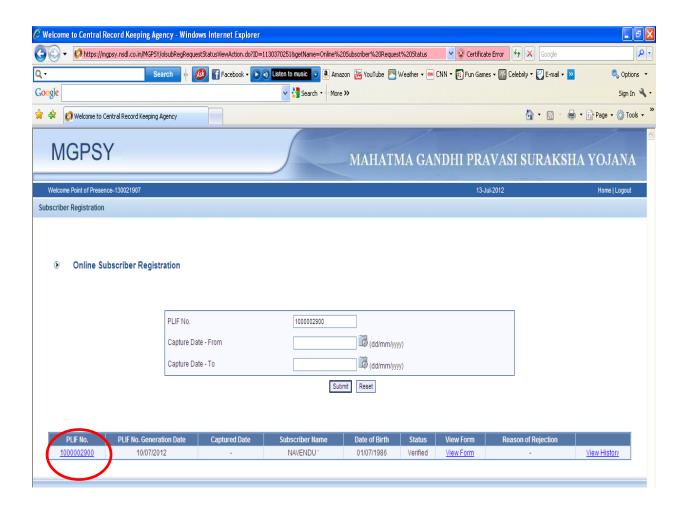
Once the "Submit" button is clicked, the DSC details will pop up. The same needs to be selected and the user then needs to click "OK".

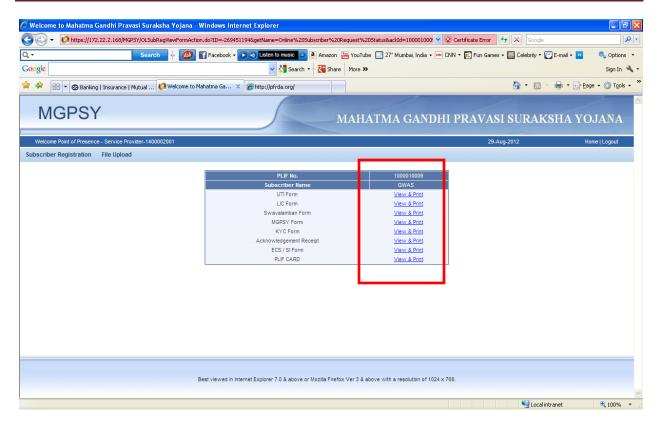


Once authorisation is complete, the screen shown above will appear.

#### 5. Generation of Registration Forms, Acknowledgement and PLIF (MGPSY) Card

The user (maker or checker) can then go to "Online Registration Request Status" to view and print the forms and MGPSY Card.





While all the forms are printed in white A4 size paper, PLIF (MGPSY) card is printed in a customised stationary provided by MOIA. Two copies of MGPSY form and three copies of SI and ECS forms are printed. All other documents are printed once.

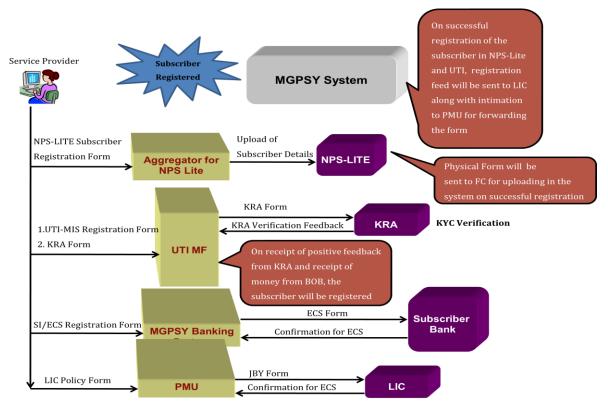
#### Handling of forms and PLIF (MGPSY) Card

All the forms are signed by the subscriber. Photo needs to be attached in Swavalamban Form, KYC form and LIC form. The PLIF (MGPSY) card needs to be laminated. The acknowledgement receipt, one copy of the MGPSY form and the PLIF (MGPSY) card are then handed over to the subscribers.

All the registration forms (including the KYC form) need to be despatched to the Service Provider nodal office for further delivery to respective scheme partners. One copy of the MGPSY form and one copy of the SI / ECS form will be retained by the service provider. This SI/ ECS form will be then sent to UTI . other two copies of SI / ECS forms needs to be sent to the designated bank branch for necessary action. It is

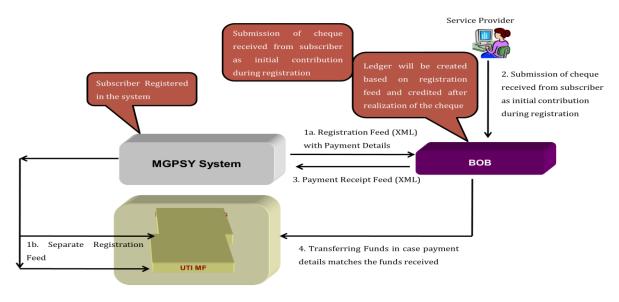
advisable for the nodal office to keep all the signed form in the form of soft copy (scanned) and stored at a central location

The flow of forms is depicted in the following diagram:



#### 6. Initial Contribution

Post registration, the flow of money for contribution is depicted by the diagram given below.



BOB as a banker to the MGPSY Pilot shall follow the above process.

#### 7. Minimum System Configurations

MGPSY integrated platform is a thin client application. Thus users would be able to access the system through Internet Browser. Users are authenticated based on Digital Signature Certificate (DSC).

To access the system, a DSC-based user is expected to have standard desktop machine with the following minimum configuration.

Parameter	Value
Hardware	CPU: Intel Pentium IV (1 GHz and above) RAM: Min 512 MB HDD: 1.5 gigabytes (GB) of available space on the hard disk.
Operating System	Windows XP SP3
Browsers	Internet Explorer ver 7.0 or above
Java Runtime Environment	1.6 update 29 or above (only 32 bit)
USB for storing user's private key (	Aladdin eToken (72k & 64k), SafeNet I key, Gemalto (Dot net),
Digital Signature certificate)	Starkey
Proxy Settings	Allow applets to download on to the machine
USB Drivers	SAC v8.1 drivers to access both Aladdin eToken and SafeNet

	iKey 2032 (details are listed below)
Internet	56.6 Kbps
Connection	

#### **Internet Browser Settings**

Parameter	Value
SSL	SSL Encryption – Cipher Strength
Encryption -	
Cipher	
Strength	
SSL / TLS	SSL 3.0 / TLS 1.0
version	
Java Enabling	Java Should be enabled
Java Scripting	Enabled
and Cookies	
Accessibility	"Ignore color on web pages,"
	"Ignore font style on web pages,"
	"Ignore font sizes on web pages."
	should not be checked (v )
Security Level	i) Medium-High
	ii) Allow script-initiated windows without size or position
	constraints

#### Steps to install SAC v8.1 drivers on the system

1. Uninstall the existing drivers, if any, on the system. Follow the steps below to uninstall the existing drivers.

#### Windows XP:

- A. Go to Start,
- B. Control Panel,
- C. Add or Remove Programs,
- D. Look for the name "SafeNet" and Remove/Uninstall the drivers,
- E. Look for the name "iKey" and Remove/Uninstall the drivers,

- F. Look for the name "CIP Utilities" and Remove/Uninstall the drivers.
- G. Once successfully done, reboot the system.

#### Windows 7:

- A. Go to Start,
- B. Control Panel,
- C. Programs and Features,
- D. Look for the name "SafeNet" and Right click on the name, select Remove/Uninstall.
- E. Look for the name "iKey" and Right click on the name, select Remove/Uninstall,
- F. Look for the name "CIP Utilities" and Right click on the name, select Remove/Uninstall.
- G. Once successfully done, reboot the system.
- 2. After successful reboot of the machine, install SAC v8.1 drivers using the option "BSec compatible" mode.

